

Price list Vicidial Group as of June 2008

<b>Vicidial Installation</b>		<b>MSRP</b>
Base Installation & Configuration Single Server Setup		\$2500
Base Installation & Configuration Two Server Setup		\$4000
Extra Dialer Servers for multi server setup		\$1500
Extra Application Server for multi server setup		\$1000
Remote archive server setup		\$1000
Teach-in surcharge		\$500
Manuals are included with Installs (ask for deduction if you already got them!)		\$0
<b>Vicidial Support</b>		
Regular hourly support 9-5 Mo-Fr		\$200
Extended hour support 7-11 Mo-Fr, 9-5 Sa	x1.5	
Any other times and Florida / Federal Holidays	x2.0	
Prepaid Support 5 Hours expiration 1 Year		\$950
Prepaid Support 10 Hours expiration 1 Year		\$1800
Prepaid Support 20 Hours expiration 1 Year		\$3400
<b>ViciDial Training</b>		
2 Day Manager Training with Matt Florell		\$1800
2 Day Admin & Partner Training with Matt Florell		\$1800
4 Day both Training Sessions with Matt Florell		\$3200
Manager Manual (Digital Version)		\$100
Agent Manual (Digital Version)		\$50
<b>ViciDial Hosting</b>		
Monthly lease for Hosted Server with 1mbit bandwidth ( Dual XEON 2 GB Ram Raid1 73GB 10krpm SCSI ) minimum lease term 12 Month, \$150 setup		\$200
1 Hour of Vicidial support 9am-5pm with server		\$150
ViciDial Installation and Configuration on Vicihost Server		\$1500
Extra Servers in multiserver setup on ViciHost server		\$1000

1 mbit extra bandwidth for ViciHost Server	\$100
5 mbit extra bandwidth for ViciHost Server	\$450
10 mbit extra bandwidth for ViciHost Server	\$850
25 mbit extra bandwidth for ViciHost Server	\$1750
50 mbit extra bandwidth for ViciHost Server	\$3000
75 mbit extra bandwidth for ViciHost Server	\$4000
99 mbit extra bandwidth for ViciHost Server	\$5000
<b>ViciDial Voip Service for Call Center</b>	
US48 Voip minutes incuding Bandwidth < 1.000 min with 6s/6s	\$0.03 / min
US48 Voip minutes incuding Bandwidth > 1.000 min with 6s/6s	\$0.02 / min
US48 Voip minutes incuding Bandwidth > 10.000 min with 6s/6s	\$0.018 / min
US48 Voip minutes incuding Bandwidth > 100.000 min with 1s/1s	\$0.015 / min
US48 Voip minutes including Bandwidth > 1.000.000 min with 1s/1s	\$0.013 /min
Toll-Free minutes incuding Bandwidth < 1.000 min with 6s/6s	\$0.039 / min
Toll-Free minutes incuding Bandwidth > 1.000 min with 6s/6s	\$0.029 / min
Toll-Free minutes incuding Bandwidth > 10.000 min with 6s/6s	\$0.026 / min
Toll-Free minutes incuding Bandwidth > 100.000 min with 1s/1s	\$0.025 / min
DiDs per month (unlimited incoming)	\$25
DiDs per month (minute prices)	\$10
Toll-Free DiDs free with a Minimum of	\$10
Number Porting Per Number	\$100
Number Porting Next Consecutive Number in same Order	\$25

**Reseller Prices:**

%20 discount on all one time labor charges.

%10 discount on all MRCs.

Requires free sign-up.

1h free pre-sale support for jobs with > 100 seats

**Partner Prices:**

%25 discount on one time labor charges.

%10 discount on MRCs.

Requires training or 3 customer references.

Free pre-sale support for larger Call-Centers